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As a valued customer of Master Key Systems MKS Ltd your feedback is invaluable to us.

We would be very grateful if you would take a few minutes out of your busy day to complete the below feedback form, sharing experiences and opinions of our company.

|  |  |
| --- | --- |
| Name: |  |
| Company: |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Please rate MKS using the boxes 1-5 |  |  | Neutral face with solid fill | Smiling face with solid fill | Grinning face with solid fill |
|  | **1** **Awful** | **2** **Bad** | **3****Average** | **4****Good** | **5 Excellent** |
| Were you greeted in a friendly manner? |[ ] [ ] [ ] [ ] [ ]
| Were our staff able to answer all your questions? |[ ] [ ] [ ] [ ] [ ]
| How would you rate our Products? |[ ] [ ] [ ] [ ] [ ]
| How happy are you with our despatch time? |[ ] [ ] [ ] [ ] [ ]
| How easy do you find the order process? |[ ] [ ] [ ] [ ] [ ]
| Were your queries dealt with in a prompt & professional manner? |[ ] [ ] [ ] [ ] [ ]
| How likely are you to recommend us to others? |[ ] [ ] [ ] [ ] [ ]
| How would you rate your overall experience when dealing with MKS? |[ ] [ ] [ ] [ ] [ ]

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| --- |
| Please use the box below to share any comments, suggestions or personal opinions about our company. |
|  |

**PLEASE NOTE THIS FEEDBACK FORM MAY BE PUBLISHED ON OUR WEBSITE FOR PUBLIC VIEWING.**

[ ] Please mark this box if you are not happy with us publishing this feedback on our website.

[ ] Please mark this box if you are happy with us publishing this feedback but NOT including your name & company.

